



INSURANCE PROFESSIONALS:

AUTO PHYSICAL DAMAGE APPRAISER



Auto Physical Damage Appraisers inspect, analyze, and evaluate damaged vehicles to create a comprehensive and accurate estimate of repair. These individuals travel to a vehicle's location, which may include tow facilities, repair facilities, dealerships, and customer locations. They may work in a company drive-in claims center and use computers to write estimates and interact with other company computer software. Those in this role document all aspects of claims investigation and processing and follow company claims processes that account for a fair and accurate settlement, customer satisfaction, and cost management.

To be recognized as an I-CAR Platinum Individual® in the Auto Physical Damage Appraiser role, you must fulfill training requirements for each I-CAR® ProLevel™ before your renewal date in the year specified below. This document provides a partial list of training options to fulfill knowledge areas. For a comprehensive list of options, reference the Training Planner in *myI-CAR*. To retain your designation, you must complete training from each subsequent training level within 12 months of the date when the original I-CAR Platinum Individual® designation was awarded.

I-CAR PROLEVEL™ ¹ 2012	I-CAR PROLEVEL™ ² 2013	I-CAR PROLEVEL™ ³ 2014	ONGOING TRAINING
KNOWLEDGE			
<ul style="list-style-type: none"> Advanced materials damage analysis Analyze damage to restraint systems Diagnose simple electrical damage Identification of hail, theft, and vandalism damage Identification of potential fraud indicators Identification of subrogation issues Understand the automotive refinish process Understand their organization's policies and processes for writing damage reports Work safely around hybrid vehicles Write a complete and accurate damage analysis report for front, side, and rear impact damage on drivable vehicles 	<ul style="list-style-type: none"> Advanced safety systems and advanced electrical/mechanical systems damage analysis Evaluate and process total loss claims Front, side, and rear impact damage analysis on non-drivable vehicles Identify flood and fire damage Stationary glass damage analysis and replacement considerations Strongly encouraged to maintain ASE Estimator (B6) certification 	<ul style="list-style-type: none"> Advanced steering and suspension systems damage analysis Complete accident scene investigations Perform a tear-down for complete damage analysis Perform estimate audits for I-CAR® ProLevel™ 1 appraisers Perform post-repair inspections Receive role-relevant annual training Recognized by an accredited insurance industry training/designation organization Strongly encouraged to obtain ASE certification, beyond the Estimator (B6) certification 	<p>Once your training requirements for I-CAR® ProLevel™ 3 have been met, you need to take six (6) credit hours of role relevant training (not previously taken) on an annual basis to maintain your designation. Options can come from either Training or New Technology Training.</p>
TRAINING			
<ul style="list-style-type: none"> <input type="checkbox"/> Advanced Material Damage Analysis (DAM08) <input type="checkbox"/> Aluminum Panels and Structures Damage Analysis (DAM05) -OR- (DAM05e) ▲ <input type="checkbox"/> Basic Electronics Damage Analysis (DAM13e) ▲ <input type="checkbox"/> Electric and Electric Hybrid Vehicles (ALT01) -OR- (ALT01e) ▲ <input type="checkbox"/> Electrical Circuits and DVOM Usage (ELE01) <input type="checkbox"/> Exterior Panels Damage Analysis (DAM10) -OR- (DAM10e) ▲ <input type="checkbox"/> Hail, Theft, and Vandalism Damage Analysis (DAM09) -OR- (DAM09e) ▲ <input type="checkbox"/> Hybrid Electric and Alternative Fuel Vehicles (ALT02) -OR- (ALT02e) ▲ <input type="checkbox"/> Recycled Parts for Collision Repair (RCY01) -OR- (RCY01e) ▲ <input type="checkbox"/> Restraint Systems Damage Analysis (DAM11) -OR- (DAM11e) ▲ <input type="checkbox"/> Vehicle Identification, Estimating Systems, and Terminology (DAM01) -OR- (DAM01e) ▲ <input type="checkbox"/> Plus one New Technology course 	<ul style="list-style-type: none"> <input type="checkbox"/> Damage Analysis of Advanced Automotive Systems (DAM07) <input type="checkbox"/> Mechanical Systems Analysis (DAM03) <input type="checkbox"/> Stationary Glass (GLA02) <input type="checkbox"/> Steel Structures Damage Analysis (DAM12) -OR- (DAM12e) ▲ <input type="checkbox"/> Steering and Suspension Damage Analysis (DAM06) <input type="checkbox"/> Plus one New Technology course 	<ul style="list-style-type: none"> <input type="checkbox"/> Electronically Controlled Steering and Suspension Systems (STE05) <input type="checkbox"/> Inspecting Repairs for Quality Control (QUA01) -OR- (QUA01e) ▲ <input type="checkbox"/> Overview of Cycle Time Improvements for the Collision Repair Process (CYC01) <input type="checkbox"/> Plus one New Technology course 	<ul style="list-style-type: none"> <input type="checkbox"/> Advanced Restraint Systems (RES02) <input type="checkbox"/> Rear Heating and Air Conditioning Damage Analysis and Repair (RHA01) ▲ <input type="checkbox"/> Any other role-relevant I-CAR course (visit www.i-car.com for additional options) <input type="checkbox"/> I-CAR® Industry Training Alliance role-relevant I-CAR course
Training Course Key: ▲ Online Course			

NEW TECHNOLOGY TRAINING

One course from this section not taken for another level must be taken to complete training for each I-CAR® ProLevel™; Ongoing Training may include any courses not previously taken.

- Collision Repair for Ford and Lincoln Vehicles (FOR05)
- Collision Repair for General Motors Vehicles (GEN03)
- Collision Repair for Honda and Acura Vehicles (HON01)
- Collision Repair for Select High Volume Vehicles (POP01)
- Collision Repair for Toyota, Lexus, and Scion Vehicles (TOY01)
- Hail, Theft, and Vandalism Damage Analysis (DAM09) **-OR-** (DAM09e) ▲
- Plastic and Composite Repair (PLA03)
- Vehicle Technology and Trends 2010 (NEW10)
- Vehicle Technology and Trends 2011 (NEW11)

Certain training through the I-CAR® Industry Training Alliance may also be used to meet your training requirements. Contact I-CAR® Customer Care at 800.422.7872 or customercare@i-car.com to learn more.