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I-CAR LAUNCHES OVERVIEW OF CYCLE TIME IMPROVEMENTS FOR THE COLLISION REPAIR PROCESS PROGRAM

HOFFMAN ESTATES, IL – March 9, 2009 – Repairers and insurers interested in how improving efficiency can help the bottom line will soon have a new training resource from I-CAR, The Inter-Industry Conference on Auto Collision Repair. On April 13, I-CAR will launch its Overview of Cycle Time Improvements for the Collision Repair Process (CYC01) live training program.

Inter-industry interest in cycle time improvements continues to grow as repairers and insurers look toward improving efficiencies for improved business practices and better results.

“Managers strive to reduce cycle time and achieve improved lean processes every day, this course brings technicians and office personnel into the same line of thinking,” said Jeff Peevy, I-CAR Director of Field Operations, North America. “This course will engage employees at every level, bringing to their attention where they can improve in areas and help reduce cycle time in their workplace. When employees are engaged in the process, I believe, there is less resistance to change and an increased desire to improve the process and be part of the solution.”

Recognizing this interest, the new I-CAR *Overview of Cycle Time Improvements for the Collision Repair Process* course provides a thorough overview of cycle time improvements to shop and office managers, technicians and insurance company personnel.

The I-CAR *Overview of Cycle Time Improvements for the Collision Repair Process* course details:

- Definition of cycle time and ways to improve processes
- How improvements can impact business efficiency
- Opportunities to improve customer relations
- “Time bandits” that can affect your business
- Current processes that can create opportunities to reduce cycle time
- Standardized Operating Procedures (SOPs) for improved processes

-More-



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Registration for *Overview of Cycle Time Improvements for the Collision Repair Process* is currently open for classes that will begin on April 13 and new classes are being added to I-CAR's class schedule on a continuing basis. Information on classes scheduled in your area can be found on the I-CAR web site at www.i-car.com through the class search feature or by contacting I-CAR at 800-422-7872.

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I-CAR, founded in 1979, is an international not-for-profit training organization dedicated to improving the quality, safety, and efficiency of auto collision repair for the ultimate benefit of consumers.



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