

AUTO PHYSICAL DAMAGE APPRAISERS



THE ROLE

Auto Physical Damage Appraisers inspect, analyze, and evaluate damaged vehicles to create a comprehensive and accurate damage report. These individuals travel to a vehicle's location, which may include tow facilities, repair facilities, dealerships, and customer locations. They may also work in a company drive-in claims center and use computer software to write estimates. Those in this role document all aspects of claims investigation and processing and follow company claims processes that account for a fair and accurate settlement, customer satisfaction, and cost management.



HOW TO ACHIEVE PLATINUM™ STATUS

Achievement of the Platinum designation by an Auto Physical Damage Appraiser is based on successful Knowledge Area completion for each I-CAR® ProLevel® within the I-CAR Professional Development Program™. An Auto Physical Damage Appraiser can initially achieve his or her Platinum designation upon completing ProLevel 1® requirements. After completing ProLevel 1 requirements, the Auto Physical Damage Appraiser can maintain his or her designation by completing training requirements in the following ProLevel by his or her annual renewal date. Once ProLevel 3® training requirements have been completed, the Auto Physical Damage Appraiser must complete six credit hours of ongoing role-relevant training each year by his or her annual renewal date to maintain Platinum status.



Keeping time and resources in mind, I-CAR provides a recommended training option. Recommended options for the Auto Physical Damage Appraiser are listed on the back of this page. Credit hours may vary based on the courses selected. To view other training options, access the Training Planner Tool by logging in to *myI-CAR* or visit the course catalog page on the I-CAR website.

AUTO PHYSICAL DAMAGE APPRAISER



ProLevel 1® / Recommended Courses

Knowledge Areas Required	Minimum # of Courses Required Per Knowledge Area	Minimum # of Credit Hours Required Per Knowledge Area	Live Class	Online Class	Virtual Class	Welding Training & Certification	Hands-On Skills Development	Equivalency Test Available?
Damage Report Writing AND Refinish Process	1	3	DAM01	or DAM01e	---	---	---	or ET-DWREF
Frontal Impact Non-Structural Damage Analysis AND Side Impact Non-Structural Damage Analysis AND Rear Impact Non-Structural Damage Analysis	1	3	DAM10	or DAM10e	---	---	---	or ET-EXTPL
Recycled Part Considerations	1	3	RCY01	or RCY01e	---	---	---	or ET-RECYC
Safety with Alternative Fuel Vehicles	1	3	ALT03	or ALT04e ALT05e	---	---	---	or ET-SFALT
Restraint Systems Damage Analysis	1	3	DAM11	or DAM11e	---	---	---	or ET-RESTR
Basic Electrical	1	2	---	DAM13e	---	---	---	or ET-BELEC
Damage Analysis of Advanced Materials	2	3 3	DAM05 DAM08	or DAM05e DAM08e	---	---	---	---
Hail Damage Analysis AND Vandalism Damage Analysis AND New Technology	1	3	DAM09	or DAM09e	---	---	---	---
Total Knowledge Areas Needed	13	Minimum Total Courses Needed	Minimum Credit Hours Needed					
		9	26					

ProLevel 2® / Recommended Courses

Knowledge Areas Required	Minimum # of Courses Required Per Knowledge Area	Minimum # of Credit Hours Required Per Knowledge Area	Live Class	Online Class	Virtual Class	Welding Training & Certification	Hands-On Skills Development	Equivalency Test Available?
Frontal Impact Structural Damage Analysis AND Side Impact Structural Damage Analysis AND Rear Impact Structural Damage Analysis	1	3	DAM12	or DAM12e	---	---	---	---
Damage Analysis of Electrical / Mechanical Systems	2	3 3	DAM07 DAM03	or DAM07e DAM03e	---	---	---	---
Steering & Suspension Damage Analysis	1	3	DAM06	---	or DAM06v	---	---	---
Stationary Glass	1	3	GLA02	or GLA02e	---	---	---	---
Flood Damage Analysis AND Fire Damage Analysis AND New Technology	1	3	---	DAM14e	---	---	---	---
Total Knowledge Areas Needed	9	Minimum Total Courses Needed	Minimum Credit Hours Needed					
		6	18					

ProLevel 3® / Recommended Courses

Knowledge Areas Required	Minimum # of Courses Required Per Knowledge Area	Minimum # of Credit Hours Required Per Knowledge Area	Live Class	Online Class	Virtual Class	Welding Training & Certification	Hands-On Skills Development	Equivalency Test Available?
Tear-Down & Blueprinting Process AND New Technology	1	4	BLU01	PM220E01	or CYC01v	---	---	---
Advanced Steering & Suspension Systems	1	3	DAM15	---	---	---	---	---
Post-Repair Inspection	1	3	QUA01	or QUA01e	---	---	---	---
Total Knowledge Areas Needed	4	Minimum Total Courses Needed	Minimum Credit Hours Needed					
		3	10					