

PRODUCTION MANAGEMENT



THE ROLE

Production Management is an integral component to the collision repair process serving to plan, manage and adjust workflow on a daily basis. This key role touches every part of a collision repair process and builds relationships across the repair cycle including customers, staff, insurance representatives, OE representatives and other relationships as necessary.



HOW TO ACHIEVE PLATINUM™ STATUS

Achievement of the Platinum designation for the Production Management role is based on successful Knowledge Area completion for each I-CAR® ProLevel® within the I-CAR Professional Development Program™. The Platinum designation for Production Management can initially be achieved upon completing ProLevel 1® requirements. After completing ProLevel 1 requirements, the designation is maintained by completing training requirements in the following ProLevel by the annual renewal date. Once ProLevel 3® training requirements have been completed ongoing role-relevant training must be completed each year by the role renewal date to maintain Platinum status.

Keeping time and resources in mind, I-CAR provides a purpose-built, blended learning approach for the curriculum. Training for the Production Management role is listed on the back of this page. Training duration and course delivery will vary based on the course content.

Individuals can achieve Platinum designation for the Production Management role; it is not currently a requirement for Gold Class®. The industry and I-CAR strongly encourage shops to take advantage of the significant benefits the role offers to the production process.



ProLevel 1® / Recommended Courses

Production Management (PM) courses may require prerequisite(s) to enroll. Please refer to the course catalog on I-CAR.com.

Knowledge Areas Required	# of Courses Required Per Knowledge Area	Live Class	Online Class	Virtual Class	Welding Training & Certification	Hands-On Skills Development	Equivalency Test Available?	Prerequisite Needed
Learning Culture Overview	1	---	PM101E01	---	---	---	---	---
Before the Repair Starts	1	---	PM105E01	---	---	---	---	---
Matching the Repair to the Team	1	---	---	PM110V01	---	---	---	---
Workflow Essentials	1	---	PM115E01	---	---	---	---	---
Synchronizing Workflow through Team Communication	1	PM120L01	---	---	---	---	---	PM115E01
Problem Solving for Workflow Changes	1	---	---	PM125V01	---	---	---	PM115E01 PM120L01
Quality is Your Business	1	---	PM130E01	---	---	---	---	---
Optimizing Processes, Equipment, and Compliance	1	---	PM135E01	---	---	---	---	---
Developing the Team and the Business	1	---	---	PM140V01	---	---	---	---
Refining the Team and the Business	1	PM145L01	---	---	---	---	---	PM140V01
New Technology	1	NEW16	or	NI001E01 & NI002E01	---	---	---	---
Total Knowledge Areas Needed	11	Total Courses Needed		11				

ProLevel 2® / Recommended Courses

Production Management (PM) courses may require prerequisite(s) to enroll. Please refer to the course catalog on I-CAR.com.

Knowledge Areas Required	# of Courses Required Per Knowledge Area	Live Class	Online Class	Virtual Class	Welding Training & Certification	Hands-On Skills Development	Equivalency Test Available?	Prerequisite Needed
Managing a Learning Culture	2	---	PM201E01	---	---	---	---	PM101E01
Cycle Time Analysis	2	GE001L01	and	PM205E01	---	---	---	PM205E01
Blueprinting	1	---	---	PM210V01	---	---	---	---
Quality Control	1	---	PM215E01	---	---	---	---	GE001L01
Workforce Development	1	---	PM220E01	---	---	---	---	GE001L01 PM215E01
Building Vendor and Network Relationships	1	---	PM225E01	---	---	---	---	PM130E01
Key Performance Indicators	1	---	PM230E01	---	---	---	---	PM140V01
Company Financials - Profit and Loss	1	---	PM235E01	---	---	---	---	---
New Technology	1	APR01	or	NI001E01 & NI002E01	---	---	---	---
Total Knowledge Areas Needed	11	Total Courses Needed		11				

ProLevel 3® / In Development